America

Company Tracking Number: AMHSTCRAR

TOI: H131 Individual Health - Short Term Care Sub-TOI: H131.002 Nursing Home

Product Name: Short Term Care Revisions

Project Name/Number: UCT/AMHSTCRAR

## Filing at a Glance

Company: The Order of United Commercial Travelers of America

Product Name: Short Term Care Revisions SERFF Tr Num: WAKE-126262183 State: Arkansas TOI: H13I Individual Health - Short Term Care SERFF Status: Closed-Approved-State Tr Num: 43309

Closed

Sub-TOI: H13I.002 Nursing Home Co Tr Num: AMHSTCRAR State Status: Approved-Closed

Filing Type: Form Reviewer(s): Rosalind Minor
Author: Toni Hess Disposition Date: 09/03/2009

Disposition Date: 09/03/2009

Date Submitted: 08/24/2009

Disposition Status: Approved-

Closed

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

## **General Information**

Project Name: UCT Status of Filing in Domicile: Authorized Project Number: AMHSTCRAR Date Approved in Domicile: 06/16/2009

Requested Filing Mode: Informational Domicile Status Comments:

Explanation for Combination/Other: Market Type: Individual

Submission Type: New Submission Group Market Size:

Overall Rate Impact: Group Market Type:

Filing Status Changed: 09/03/2009 Explanation for Other Group Market Type:

State Status Changed: 09/03/2009

Deemer Date: Created By: Toni Hess

Submitted By: Toni Hess Corresponding Filing Tracking Number:

Filing Description:

Short Term Care Insurance Outline of Coverage – Form Number STC OC 1/09 REV Short Term Care Insurance Application – Form Number STC APP 1/09 AR REV

FOR USE WITH:

Short Term Care Insurance Policy Form Number STC 1/09 – Approved 8/5/09

These forms are being submitted for use with the Short Term Care Insurance Policy approved in your state. The date is noted above.

America

Company Tracking Number: AMHSTCRAR

TOI: H13I Individual Health - Short Term Care Sub-TOI: H13I.002 Nursing Home

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The two forms were approved under the filing however have been revised as follows:

It was noted the Home definition in the outline was not the same as the definition in the Policy. The outline's definition reflected "assisted living facility". Reference to assisted living facility has been deleted from the definition in the outline.

The application approved was for an applicant and spouse. The application being submitted is for an individual. Due to administrative procedures, the Company cannot accommodate two names on one policy information file. Any information requested on behalf of a spouse has been deleted. A question has been added asking whether or not a spouse is applying for the same type of policy and their name so the Company can provide the spousal discount if applicable.

Please be advised the revisions to the two forms will have no impact on the rates.

Wakely Actuarial Services, Inc. appreciates the Department's time and consideration of this filing for The Order of United Commercial Travelers of America.

## **Company and Contact**

#### **Filing Contact Information**

Toni Hess, Compliance Consultant toni.hess@hesscc.com 931 Clarmont Avenue 215-485-2582 [Phone]

Bensalem, PA 19020

#### **Filing Company Information**

(This filing was made by a third party - WAS01)

The Order of United Commercial Travelers of CoCode: 56383 State of Domicile: Ohio

America

1801 Watermark Drive, Suite 100 Group Code: -99 Company Type:

P.O. Box 159019 Group Name: State ID Number:

COLUMBUS, OH 43215-8619 FEIN Number: 31-4273120

(800) 848-0123 ext. [Phone]

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## Filing Fees

SERFF Tracking Number: WAKE-126262183 State: Arkansas

Filing Company: The Order of United Commercial Travelers of State Tracking Number: 43309

America

Company Tracking Number: AMHSTCRAR

TOI: H13I Individual Health - Short Term Care Sub-TOI: H13I.002 Nursing Home

Product Name: Short Term Care Revisions

Project Name/Number: UCT/AMHSTCRAR

Fee Required? Yes

Fee Amount: \$40.00

Retaliatory? No

Fee Explanation: \$20 for each form - no policy being filed

Two forms being submitted

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

The Order of United Commercial Travelers of \$40.00 08/24/2009 30064924

America

America

Company Tracking Number: AMHSTCRAR

TOI: H13I Individual Health - Short Term Care Sub-TOI: H13I.002 Nursing Home

Product Name: Short Term Care Revisions

Project Name/Number: UCT/AMHSTCRAR

## **Correspondence Summary**

### **Dispositions**

Status	Created By	Created On	Date Submitted
Approved- Closed	Rosalind Minor	09/03/2009	09/03/2009

America

Company Tracking Number: AMHSTCRAR

TOI: H13I Individual Health - Short Term Care Sub-TOI: H13I.002 Nursing Home

Product Name: Short Term Care Revisions

Project Name/Number: UCT/AMHSTCRAR

## **Disposition**

Disposition Date: 09/03/2009

Implementation Date: Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

America

Company Tracking Number: AMHSTCRAR

TOI: H13I Individual Health - Short Term Care Sub-TOI: H13I.002 Nursing Home

Product Name: Short Term Care Revisions

Project Name/Number: UCT/AMHSTCRAR

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification	Approved-Closed	Yes
Supporting Document	Application	Approved-Closed	Yes
Supporting Document	Health - Actuarial Justification	Approved-Closed	Yes
Supporting Document	Outline of Coverage	Approved-Closed	Yes
Supporting Document	Authorization Letter	Approved-Closed	Yes
Form	Outline of Coverage	Approved-Closed	Yes
Form	Application	Approved-Closed	Yes

SERFF Tracking Number: WAKE-126262183 State: Arkansas 43309

Filing Company: The Order of United Commercial Travelers of State Tracking Number:

America

Company Tracking Number: **AMHSTCRAR** 

TOI: H13I Individual Health - Short Term Care Sub-TOI: H13I.002 Nursing Home

Product Name: Short Term Care Revisions

Project Name/Number: UCT/AMHSTCRAR

### Form Schedule

Lead Form Number: STC OC 1/09 REV

Schedule	Form	Form Type Form Name	Action	Action Specific	Readability	Attachment
Item	Number			Data		
Status						
Approved-	STC OC	Outline of Outline of Coverage	Initial		41.400	STC OC 109
Closed	1/09 REV	Coverage				REV.pdf
09/03/2009	)					
Approved-	STC APP	Application/Application	Initial		40.000	STC APP 109
Closed	1/09 AR	Enrollment				AR REV.pdf
09/03/2009	REV	Form				

#### SHORT TERM CARE INSURANCE POLICY

## OUTLINE OF COVERAGE POLICY FORM STC 1/09

#### THE POLICY PROVIDES LIMITED BENEFITS

# THE POLICY IS NOT A LONG TERM CARE INSURANCE POLICY ACCORDING TO STATE INSURANCE LAWS AND REGULATIONS

**READ YOUR POLICY CAREFULLY -** This outline of coverage provides a very brief description of some of the important features of the policy. This is not the insurance contract and only the actual policy provisions will control. The policy itself sets forth, in detail, the rights and obligations of both you and the Company. It is, therefore, important that you **READ YOUR POLICY CAREFULLY!** 

**LIMITED BENEFIT INSURANCE COVERAGE -** The policy is designed to provide benefits for convalescent care in a facility that provides nursing care or other benefits specified in the policy.

#### **BENEFITS**

#### **Facility Confinement Benefit**

Once the Elimination Period is satisfied under the policy, we will pay the actual charges incurred up to the Maximum Daily Benefit Amount for each day you are confined in a Facility.

#### **Bed Reservation Benefit**

Once the Elimination Period is satisfied, we will pay the actual charges incurred up to the Maximum Daily Benefit Amount for fees charged to reserve a bed by a Facility when You are absent for any reason during the course of an eligible confinement. This benefit is limited to twenty-one (21) days per Period of Care. Benefits payments will count toward the Maximum Benefit Period.

#### **Qualifying For Benefits**

To receive benefits under the policy, the following requirements must be met:

- 1. The policy must be in force on the date Covered Services are received; and
- 2. A Physician must certify that:
  - a) You are unable to perform at least two (2) Activities of Daily Living without Hands On Assistance or Standby Assistance; or
  - b) You have a Cognitive Impairment and require Substantial Supervision.

#### **Limitations On Benefits**

Benefits under the policy will not be paid during the Elimination Period and are subject to the Lifetime Maximum Benefit Period.

#### **Important Definitions**

**Activities of Daily Living** means the basic human functions required for you to remain independent. For the purposes of the policy, Activities of Daily Living are as follows: bathing, continence, dressing, eating, toileting and transferring.

**Cognitive Impairment** means a deficiency in a person's short or long-term memory, orientation as to person, place and time, deductive or abstract reasoning or judgment as it relates to safety awareness. Cognitive Impairment is measured by clinical evidence and standardized tests and is based on your impairment as indicated by loss in the following areas:

- 1. short or long term memory; or
- 2. recognition of who or where You are; or time of day, month or year; or your deductive or abstract reasoning.

**Covered Services** means confinement in a Facility (as defined in the policy). Covered Services will be modified to include in Home Health Care, if the optional Home Health Care Rider is listed on the policy schedule page and the premium for the rider is paid.

Elimination Period means the number of Facility Confinement days (or any combination of Facility Confinement care days and Home Health Care days, if the Home Health Care Rider is elected), for which benefits are not payable under the policy. Days counted toward the Elimination Period need not be consecutive. The Elimination Period is shown on the Policy Schedule Page. The Elimination Period must be satisfied only once during the Insured's lifetime and can only be satisfied by days on which you incur charges for which payment would be made under the policy if there were no Elimination Period.

**Facility** means a facility that provides ongoing care and related services to at least five (5) inpatients in one (1) location and meets all of the following standards:

- 1. it is licensed by the appropriate licensing agency, if the state in which it operates licenses such facilities; and
- 2. it is operated pursuant to law; and
- 3. it is primarily engaged in providing, in addition to room and board accommodations, nursing care (skilled, intermediate or custodial) by or under the supervision of a duly licensed Physician; and
- 4. it provides twenty-four (24) hour a day care and services sufficient to support needs of persons who require nursing care; and
- 5. it has appropriate methods and procedures for handling and administering drugs and biologicals; and
- 6. it maintains a daily medical record of each patient.

A Facility includes a long term care facility, a nursing home facility or an assisted living facility.

A Facility IS NOT: a hospital, Your Home, and Alzheimer's Facility, an adult foster care facility, a facility or part thereof used primarily for rest; or a home or facility for the aged or for the care and treatment of drug and alcohol abuse; or a home or facility used for the care and treatment of Mental or Nervous Disorders or educational care.

**Hands On Assistance** means the physical assistance of another person without which you would be unable to perform an Activity of Daily Living.

**Home** means your private residence, home for the retired or aged, or a place providing residential care, including an adult congregate living facility or a personal care facility.

**Lifetime Maximum Benefit Period** means the maximum number of Facility confinement days (or any combination of Facility confinement days and Home Health Care days, if the Home Health Care Rider is elected) for which benefits are payable under the policy. The Lifetime Maximum Benefit Period is shown on the Policy Schedule Page and is equal to three (3) times the Maximum Benefit Period.

**Maximum Benefit Period** means the maximum number of Facility confinement days (or any combination of Facility confinement days and Home Health Care days, if the Home Health Care Rider is elected) for which benefits are payable under the policy per Period of Care. The Maximum Benefit Period is shown on the Policy Schedule Page.

**Maximum Daily Benefit Amount** means the maximum amount payable for any one day of benefits provided under the policy. The Maximum Daily Benefit Amount is shown on the Policy Schedule Page.

#### **Important Definitions**

**Period of Care** means the first day benefits are paid for a Facility confinement (or the first day benefits are paid for either, a Facility confinement or Home Health Care, if the optional Home Health Care Rider is elected). A Period of Care ends, if for a period of 180 consecutive days:

- 1. You have not met the requirements for benefit eligibility; and
- 2. Your Physician certifies that You did not require and have not been advised to be confined in a Facility or to receive Home Health Care for the 180 day period; and
- 3. You have not been confined in a Facility or received Home Health Care for the 180 day period.

**Physician** means a licensed practitioner of the healing arts operating within the scope of his or her license who is other than a member of your immediate family.

**Standby Assistance** means the presence of another person within arm's reach of you that is necessary to prevent, by physical intervention, injury to you while you are performing an Activity of Daily Living.

**Substantial Supervision** means continual supervision, which may include cueing by verbal prompting, gestures, or other demonstrations by another person that is necessary to protect You from threats to your health or safety.

**Exclusions:** We will not pay benefits for that portion of any expense which is:

- 1. caused by Mental or Nervous Disorder, without demonstrable organic disease (NOTE: ALZHEIMER'S DISEASE AND OTHER ORGANIC BRAIN SYNDROMES ARE COVERED BY THIS POLICY AS ANY OTHER SICKNESS); or
- 2. caused by alcoholism or drug addiction; or
- 3. caused by illness, treatment or medical conditions arising out of:
  - a) war or act of war (whether declared or undeclared); or
  - b) participation in a felony, riot or insurrection; or
  - c) service in the armed forces or units auxiliary thereto; or
  - d) suicide (while sane or insane), attempted suicide or intentionally self-inflicted injury; or
- 4. for treatment provided in a government facility (unless otherwise required by law), services for which benefits are available under Medicare or other governmental program (except Medicaid), any state or federal workers' compensation, employer's liability or occupational disease law, or any motor vehicle no-fault law; or
- 5. for services provided by a member of Your Immediate Family; or
- 6. for services for which no charge is normally made in the absence of insurance; or
- 7. for care received outside the United States or its territories.

Guaranteed Renewable For Life - Premium Subject To Change. The policy is renewable as long as you live, provided you continue to pay premiums when due. At no time while you continue your policy in force, may we place any restrictive riders on your coverage. We cannot cancel or refuse to renew the policy. Your premiums will not increase due to a change in your age or health. We can, however, change your premiums but only if we change premiums for all policies in the same premium class with the same policy form number in your state. We must give you at least thirty (30) days written notice before we change your premiums.

## Premium.

You have selected the following benefits for the Base Policy:

E M	limina (aximu	um Daily Benefit Amount  ation Period  um Benefit Period  e Maximum Benefit Period  Days  Days		
C:	heck [	X ] for one of the following Base Policy Option and Optional Riders applied for: The annual premium for the Base Policy Form		\$
[	]	The annual premium for the Base Policy Form With the Compound Inflation Prediction Predi	rotection	\$
[	]	The annual premium for the Base Policy Form With the Guaranteed Purchase Option	n Rider	\$
]	]	Home Health Care Rider		\$
		TOTAL ANNUAL PR	EMIUM	\$



The Order of UNITED COMMERCIAL TRAVELERS OF AMERICA Home Office: 1800 Watermark Drive, Suite 100, P.O. Box 159019, Columbus, Ohio 43215-8619 (614) 487-9680, Toll-free: (800) 848-0123, Fax: (614) 487-9675 www.uct.org

## APPLICATION FOR SHORT TERM CARE INSURANCE POLICY

Requested Effective Date of Policy

	CATION FO	JK SHOK	I ILIXIV	CARE INS	UKANCE I OLIC I			
APPLIC	ANT				APPLICANT'S ADDI	RESS		
Last		Firs		MI	Street:			
AGE		E OF BIRT		SEX	-			
	Month	Day	Year	☐ Male ☐ Female	City:			
_	SOCIAL S	ECURITY	NUMBE	R	State:		Zip Code:	
	Area Code: Telephone Number:							
Underwi	riting Risk Cla	assification	Question	<u> </u>				
Have you	used any form o	of tobacco in	the past tw	o years?	Yes	☐ No		
Are you a	member of Th	e Order of U	Inited Co	mmercial Trave	elers of America?			es No
Council N	Name:				Council Location (	City & State)		
Is your sr	ouse also anniv	ving for the S	Short Ter	m Care Insuran	rce Policy?		Y	es No
	ase complete:	, mg for the s	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		ice I one; (			2110
Last Name	e:			First	Name:			
				HEALTH	QUESTIONS			
IF YOU A	ANSWER "YE	S" TO ANY	OF THE	HEALTH QUE	STIONS, YOU ARE NOT	TELIGIBLE	FOR COVI	ERAGE.
1 5		• ,		6 1: 1.	6 61.11	. 1		1
				of any kind to pe sferring or toilet	erform activities of daily living?	ing such	☐ Yes	□ No
				housekeeping or			Yes	□ No
	uring the past tw			C '1'	1 1 1 0	. 1		
(a)					nal care home or been conf oviding assistance with acti			
	daily living?	, nome for th	ie ugea, o	any facility pro	oviding assistance with deal	ivides of	Yes	☐ No
(b)					ise of a walker, multi-prong	ged cane,	□ v	□ No
4. Ar	walking aids, re you currently				een hospitalized two or mo	ore times	Yes	☐ No
wi	thin the past yea	ar?		-	_		Yes	☐ No
					e kidney dialysis, had a hea			
stroke or heart valve surgery, been recommended to have surgery but not had such surgery, had or been treated for internal cancer, leukemia or malignant melanoma, Hodgkin's Disease,								
					one disease, cirrhosis of t			
	zheimer's Disea					1	Yes	☐ No
	•			•	amputation due to disease, y sease, Myasthenia Gravis			
					is, Acquired Immune De		_	
	rndrome (AIDS)				. 1	1	Yes	☐ No
	you receive Foupplemental Sect		_		cial assistance in any form,	, such as	Yes	☐ No
	e you an insulin						Yes	□ No

		BENEFIT	OPTI	ONS			
	<b>Short Term Care Insurance Policy</b>	Maximum Daily Benefit Amount:	\$		Elimination Period	☐ 0 Da ☐ 20 D	•
	Maximum Benefit Period	☐ 100 Days	□ 2	00 Days	<b>□360 Days</b>		
	Optional Riders	☐ Home Health C	Care	Compound	d Inflation Protec	etion	
	DEDI A CEN	MENT INFORMAT	ION (	MUST DE CO	MDI ETED)		
	REPLACE	MENT INFORMAT	ION (	MIOSI BE CO	WITLETED)		
1.	Do you have another insurance policy in f	orce (including health	care	service contract	or health		
2.	maintenance organization contract)? Did you have another limited benefit police	ey in force during the	last si	x (6) months?		☐ Yes ☐ Yes	□ No □ No
]	If yes, with which company: (Name and $a$	•					
Poli	cy Number:	If that po	olicy la	apsed, when did	it lapse?		
	y Benefit Amount : \$		efit Pe	riod			
	you intend to replace any of your medical of					☐ Yes	□No
	es, please read and sign the replacement no			with this policy	y :		
mai con rela or l Tra Uni my Am I he my und pro	AUTHORIZATION MUST BE COMPLETED AND SIGNED  I hereby authorize any licensed physician, medical practitioner, hospital, clinic, laboratory, pharmacy, pharmacy benefit manager or other medical facility, insurance company or reinsurance company, Medical Information Bureau (MIB), consumer reporting agency, Division of Motor Vehicles, the Veterans Administration or other medical or medically-related facility, insurance company or other organization, institution or person including Medicare, that has any records or knowledge of me or having any non-medical information concerning me to give The Order of United Commercial Travelers of America (UCT), or its reinsurers, any such information. I understand that I am authorizing The Order of United Commercial Travelers of America (UCT) to receive my health information or prescription drug usage history and my non-medical information. The released information received by The Order of United Commercial Travelers of America (UCT) will remain protected by federal and/or state regulations as long as it is maintained by the health plan.  I hereby apply to The Order of United Commercial Travelers of America (UCT) for a policy to be issued in reliance on my written answers to the questions on this application. The answers are, to the best of my knowledge and belief, true. I understand that any change in my health prior to delivery of this policy may be used in the underwriting evaluation process. I have received an outline of coverage for the policy applied for.  WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for Insurance is guilty of a crime and may be subject to fines and confinement in prison.						
	Signature of Applicant	DE LOCKES	Dici		Date		
T	denotes dethat the information are seen to 1.5	REASON FOR			undamunitina af	omnliaction C	un tha Imarram
Policadmactive under of the Trave under their in co-	derstand that the information requested is necy for which I have applied; to determine inister claims and determine or fulfill respectities that relate to any coverage I have, or erstand that failure to provide the authorization to Insurance Policy coverage. I understand the elers of America (UCT) in writing at their Herstand that such revocation will not have any receiving the revocation notice. I understand that such revocation for an insurance of it used for the purpose of collecting informed in the same manner as the original.  Signature of Applicant	eligibility for insurar onsibility for coverage have applied for, with on to The Order of Uni- hat I may revoke this a fome Office: 1801 War of effect on actions The ad that this authorization e policy, reinstatement	th The ited Coauthori termark Order n will of an i	sk rating or policy provision of ber Order of United commercial Travel zation at any time k Drive, Suite 10 of United Commercial for twenty be valid for twenty nsurance policy,	cy issuance determinefits; and to condid Commercial Travelers of America (UC to by notifying The 10, P.O. Box 159019, mercial Travelers of try-four (24) month change in policy be	ninations; obtauct other legal velers of Ame CT) will result Order of Unit Columbus, Ohio America (UC) is from the date onefits; or for the	in reinsurance, ally permissible erica (UCT). I in the rejection ed Commercial o 43215-8619. I T) took prior to e signed if used the duration of a
I	~-B			Dutt			

AGENT	"S	CERTIFICATION	I

The undersigned Agent certifies that the Applicant has read, or has had read to them, the completed application and that the Applicant realizes that any false statement or misrepresentation in the application may result in loss of coverage under the policy.

## **TO BE COMPLETED BY AGENT (Attach separate sheet, if necessary)**

List any other health insurance policy you have sold to the Applicant that is still in	force.
2. List any other health insurance policy you have sold to the Applicant in the past five	e (5) years that is no longer in force.
I certify that:  1. I have accurately recorded the information supplied by the Applicant; and  2. I have given an outline of coverage for the policy applied for to the Applicant.	
Agent's Signature	Date
Agent's Printed Name	Agent No.

PLEASE SELECT THE METHOD OF PAYMENT YOU WANT						
☐ Annual	☐ Semiannual	Quarterly	☐ Monthly EFT			
Short Term Care Only	y Premium		\$			
Home Health Care Ric	der Premium		\$			
Compound Inflation F	Protection Rider Premium		\$			
SUBTOTAL			\$			
Less Spousal Discount	(If Applicable)		\$			
Less Non-Tobacco Dis	count (If Applicable)		\$			
TOTAL MODAL PRI	EMIUM		\$			
Modal Fraternal Dues	(If Applicable)		\$			
TOTAL MODAL AM	OUNT DUE		\$			
TOTAL AMOUNT PA	AID WITH APPLICATION		\$			

#### AUTHORITY TO HONOR PREMIUM CHECKS - ATTACH VOIDED CHECK **Deposit Slips NOT Accepted** The Order of United Commercial Travelers of America IN FAVOR OF: 1801 Watermark Drive, Suite 100, Box 159019, Columbus, Ohio 43215-8619. Name of Bank Customer: **Insured's Name: Account Number: Routing Number: NUTHORIZATION AUTHORIZATION** To (Name of Bank): Address of Bank: You are hereby authorized, as a convenience to me, to honor and charge my account for checks, drafts and other orders, including without limitation any order initiated by electronic means, drawn by The Order of United Commercial Travelers of America indicated above, on my account by and payable to the order of The Order of United Commercial Travelers of America for the payment of premiums provided there are sufficient collected funds in such account to pay the same upon presentation. I agree that your rights in respect to each such check or other order drawn by The Order of United Commercial Travelers of America shall be the same as if it were a check drawn on you and signed personally by me. This authority is to remain in effect until revoked by me in writing, and until you actually receive such notice I agree that you shall be fully protected in honoring any such check or other orders drawn by The Order of United Commercial Travelers of America. I further agree that if any such checks or other orders drawn by The Order of United Commercial Travelers of America be dishonored, whether with or without cause and whether intentionally or inadvertently, you shall be under no liability whatsoever even though such dishonor results in forfeiture of insurance. **Signature of Bank Customer**

Signature must be the same as on the signature card at bank, and if a company account the name of the account must be shown.

#### To: Bank above:

In consideration of your compliance with the individual authorization of your depositors to pay checks, drafts or orders, drawn and signed by us to our Order, we agree:

- To indemnify you and hold you harmless from any loss you may suffer as a consequence of your actions resulting from or in connection with the execution and issuance of any check, draft or order, whether or not genuine, purporting to be executed and received by you in the regular course of business for the purpose of payment of such insurance premiums including any costs or expenses reasonably incurred in connection therewith
- In the event that any such check, draft or order shall be dishonored, whether with or without cause, and whether intentionally or inadvertently, to indemnify you for such loss even though dishonor results in forfeiture of the insurance.
- To defend at our own cost and expense any action which might be brought by any depositor or any other persons because of your actions taken pursuant to said authorization and direction or in any manner arising by reason of your participation in this plan of premium collection.

America

Company Tracking Number: AMHSTCRAR

TOI: H131 Individual Health - Short Term Care Sub-TOI: H131.002 Nursing Home

Product Name: Short Term Care Revisions
Project Name/Number: UCT/AMHSTCRAR

## **Supporting Document Schedules**

Item Status: Status

Date:

Satisfied - Item: Flesch Certification Approved-Closed 09/03/2009

Comments: Attachments:

AR - R&R19 Cert H.pdf AR - R&R49 Cert H.pdf Readability AR.pdf CONS NOT.pdf

Item Status: Status

Date:

Satisfied - Item: Application Approved-Closed 09/03/2009

Comments:

Attached Under Form Schedule Tab

Item Status: Status

Date:

Bypassed - Item: Health - Actuarial Justification Approved-Closed 09/03/2009

Bypass Reason: Not applicable to this filing

Comments:

Item Status: Status

Date:

Satisfied - Item: Outline of Coverage Approved-Closed 09/03/2009

**Comments:** 

Attached under Form Schedule Tab

Item Status: Status

Date:

Satisfied - Item: Authorization Letter Approved-Closed 09/03/2009

SERFF Tracking Number: WAKE-126262183 State: Arkansas

Filing Company: The Order of United Commercial Travelers of State Tracking Number: 43309

America

Company Tracking Number: AMHSTCRAR

TOI: H13I Individual Health - Short Term Care Sub-TOI: H13I.002 Nursing Home

Product Name: Short Term Care Revisions

Project Name/Number: UCT/AMHSTCRAR

Comments:

**Attachment:** 

Auth (filing) 7-14-09.pdf

# ARKANSAS Rule and Regulation 19 Certification

Form Number

Outline of Coverage Application	STC OC 1/09 REV STC APP 1/09 AR REV
hereby certify that the above noted fo 19, the Unfair Sex Discrimination in the	rms meet the provisions of Rule and Regulation Sale of Insurance.
	SCHAAA
	Signature
	Joseph H. Hoffman Name
	Chief Executive Officer Title

Title of Form(s)

# ARKANSAS Rule and Regulation 49 Certification

Form Number

Outline of Coverage Application	STC OC 1/09 REV STC APP 1/09 AR REV
I hereby certify that the above noted for 49, the Life & Health Guaranty Associati	rms meet the provisions of Rule and Regulation on Notice.
	SCHAA
	Signature
	Joseph H. Hoffman Name
	Chief Executive Officer

Title

Title of Form(s)

## READABILITY COMPLIANCE CERTIFICATION

#### Name and Address of Insurer:

The Order of United Commercial Travelers of America 1801 Watermark Drive, Suite 100 Columbus, Ohio 43215

I hereby certify that the Flesch Reading Ease Test Score of the listed forms are as follows:

Type and/or Title of Form(s)	Form Number(s)	Flesch Score	
Outline of Coverage	STC OC 1/09 REV	41.4	
Application	STC APP 1/09 AR REV	40.0	

The type size of the text is at least 10-pointed leaded.

I also certify to the best of my knowledge and belief that the form is in compliance with the Insurance Code and with all other applicable requirements of the Insurance Department in this state.

Signature

Joseph H. Hoffman

Name

Chief Executive Officer

Title

# Consumer Notice The Order of United Commercial Travelers of America

Policyholder Service Office: 1801 Watermark Drive, Suite 100

**Columbus, Ohio 43215-8619** 

**Telephone Number: 800-848-0123** 

Name of Agent: [Fred Smith]

Agent Address: [123 First Street, Any Town, Arkansas]

Agent Telephone Number: [555-555-1234]

If we at The Order of United Commercial Travelers of America fail to provide you with reasonable and adequate service, you should feel free to contact:

Arkansas Insurance Department Consumer Services Division 1200 West Third Street Little Rock, Arkansas 72201-1904 1-800-852-5494 or 1-501-371-2460



## UNITED COMMERCIAL TRAVELERS OF AMERICA

1801 WATERMARK DRIVE, SUITE 100, P.O. BOX 159019, COLUMBUS, OHIO 43215-8619 (614) 487-9680 • TOLL-FREE: (800) 848-0123 • FAX: (614) 487-9675 • www.uct.org

July 14, 2009

J. Steven Keck, FSA, MAAA Wakely Actuarial 34125 US Highway 19 North, Suite 310 Palm Harbor, FL 34684

Dear Mr. Keck:

Wakely Actuarial is hereby authorized to perform filings on behalf of The Order of United Commercial Travelers of America.

Thank you.

Sincerely,

1/1/

Joseph Hoffman

Chief Executive Officer